

故障碼		故障內容(英)	故障內容(中)
001	300	Top Cover Open	上蓋未關
001	301	Rear Cover Open	後蓋未關
001	302	OCT Cover Open	
001	306	Duplex Cover Open	
001	398	FAN Motor Fail	
003	205	Billing Fail 1	
003	206	Billing Fail 2	
003	346	Controller-Detected Scope-FD Transmit Error (Parity Error)	
003	347	Controller-Detected Scope-FD Transmit Error (Framing Error)	
003	348	Controller-Detected Transmit Error	
		Illegal Command detected at transmit	
		ENOSTR	
003	349	Controller-Detected Transmit Error	
		Transmit Underrun	
		ESPIPE	
003	350	Other Controller-Detected Transmit Errors	
		EIO	
003	354	Parity Error with Status Being Received from IOT	
003	356	Overrun Error with status being received from IOT	
003	360	IOT-to-ESS Initialize Error	
003	362	Page-Sync Active before Video Output Ready	
003	363	Page-Sync Over during Video Output	
003	364	DMA Transfer Error	
003	367	Decompress Other Error	
003	368	PCI Bus Error	
003	370	Marker Code Detect Error	
003	371	IOT-ESS Communication Fail 1	
003	372	IOT-ESS Communication Fail 2	
003	600	Billing Fail 3	
003	601	Billing Fail 4	
003	602	Billing Fail 5	
003	747	Print Instruction Fail	
003	946	Tray 1 Not In Position	
003	947	Tray 2 Not In Position	
003	948	Tray 3 Not In Position	
003	949	Tray 4 Not In Position	
003	950	Tray 1 No Paper	
003	951	Tray 2 No Paper	
003	952	Tray 3 No Paper	
003	953	Tray 4 No Paper	
003	954	MSI No Paper	
003	955	No Paper Feed with MSI Inner Chute (Transport) Not in	
003	958	MSI Paper Size Mismatch	
003	959	Tray 1 Paper Size Mismatch	
003	960	Tray 2 Paper Size Mismatch	
003	961	Tray 3 Paper Size Mismatch	
003	962	Tray 4 Paper Size Mismatch	

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003	965	ATS/APS No Paper	
003	966	ATS/APS No Destination Error	
003	985	Suspended MSI paper feed	
003	362	NVM Read/Write Error	
004	363	Main Motor Drive Fail	
		(Main Motor Fail Rotation Error)	
004	922	No Toner K	
004	335	ROS Motor Rotation Error	
007	311	MSI Down Broken	
007	313	Option Tray 4 Communication Fail	
007	950	Tray 1 Paper Size Mismatch (slow scan length error)	
007	951	Tray 2 Paper Size Mismatch(slow scan length error)	
007	952	Tray 3 Paper Size Mismatch(slow scan length error)	
007	953	Tray 4 Paper Size Mismatch(slow scan length error)	
007	954	MSI Paper Size Mismatch(slow scan length error)	
007	969	APS Paper Type Mismatch	
008	153	Feed Jam 1 (Early Feed Jam)	
008	155	Regi Sensor On Jam	
008	156	Regi Sensor Off Jam	
008	176	Tray 1 Regi Sensor On Jam	
008	180	Dup Mis-Feed Jam	
008	314	HVPS to MCU PWB-DM I/F Failure	
009	413	Toner Black 1 Near Empty	
009	460	Toner Black Quality Life End (display only)	
009	909	EP Cartridge Type Mismatch	
009	910	EP Cartridge Not Installed	
010	105	Fuser Exit Sensor On Jam	
010	106	Fuser Exit Sensor Off Jam	
010	112	Exit Out Early Jam	
010	128	Duplex Pre Regi Sensor On Jam	
010	132	Duplex Path 1 Sensor On Jam	
010	164	Regi.SNR On Jam <Dup Miss Feed Jam>	
		(not wait)	
010	347	<OCT Failure> Offset Fail (OCT)	
010	349	Fuser STS Front Disconnection Fail	
010	420	Fuser Unit Pre Warning	
011	108	OCT Jam 1 (Paper didn't reach OCT.)	
011	109	OCT Jam 2 (Paper not output from OCT)	
012	300	Face Up Tray Open during print	
012	951	OCT_FULL_STACK	
012	952	Face UP Tray Open	
012	953	Face UP Tray Close	
012	969	IOT Center Tray Full	
016	450	SMB Host Name Duplicated	
016	452	IP Address Duplicated	
016	453	Failure in Obtaining IP from DHCP Server	
016	460	HDD Full	
016	500	SMTP Server Address Resolution Fail for Mail IO	
016	501	POP Server Address Resolution Fail for Mail IO	

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016	502	POP Authentication Fail for Mail IO	
016	503	SMTP Server Address Resolution Fail for Redirector	
016	504	POP Server Address Resolution Fail for Redirector	
016	505	POP Authentication Fail for Redirector	
016	590	-	
016	591	-	
016	592	-	
016	593	-	
016	594	-	
016	595	-	
016	701	Out of Art EX Memory	
016	702	Cannot Compress at all	
016	703	Email Received To Invalid Box	
016	704	Mailbox Is Full	
016	705	Secure Print Storage without HD	
016	706	Max. User Number Exceeded	
016	707	Sample Print Fail	
016	709	ART EX Command Error	
016	710	Delayed Print Fail	
016	716	Unable to Spool TIFF Data	
016	719	Out of PCL Memory	
016	720	PCL Command Error	
016	721	Other Error	
016	726	PDL Auto Switch Fail	
016	728	Unsupported TIFF Data	
016	729	TIFF Data Size is too Big	
016	730	Unsupported ART Command	
016	731	Invalid TIFF Data	
016	732	In <Form Compose Error> Emulation, Data Itself Not Printed, with the Specified Form Not Registered	
016	744	Unsupported Function Included in Sent PDF	
016	748	Mailbox Full Detected, Job Ended	
016	749	<JCL/PJL Syntax Error> JCL/PJL Command Error	
016	751	PDF Error	
016	752	PDF Short of Memory	
016	753	PDF Password Mismatched	
016	754	PDF LZW Not Installed	
016	755	PDF Print Prohibited	
016	760	PS Decompose Error	
016	761	FIFO Empty ERR	
016	762	Specified Decomposer Not Exist	
016	796	Email Not Printed due to User Settings	
016	797	Invalid Output Destination for Email Received	
016	798	No TrustMarking Option	
016	799	Print Instruction Fail detected in PLW	
016	981	-	
016	982	-	
051	700	Media Fail	
052	701	Media Not Found	

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053	702	Media Data Not Found / Not Supported	
054	703	Media Reader Fail / Disconnected	
103	203	Machine Code Fail	
103	204	Serial No. Fail	
103	207	All Machine Codes Mismatch	
103	208	All Serial No. Mismatch	
103	320	SEEPROM Fail	
103	321	Backup SRAM Fail	
103	331	ESS ROM DIMM #1 Not Found	
103	332	ESS Standard ROM Error	
103	333	ASIC Fail	
103	334	Standard Font ROM Error	
103	335	Font ROM Not Found	
103	337	ESS Standard RAM Error	
103	338	Same Font ROMs Found	
103	339	ROM DIMM of Another Product Found	
103	372	IOT SC S/W Fail	
103	373	IOT Manager Software Failure	
103	374	IOT IM Device Driver Software Failure	
116	200	Main PWB IC Fail	
116	201	HD Fail	
116	203	M/C Not Activated. HDD Product Code Error Detected.	
116	204	M/C Not Activated. During Attempt to Format HDD, Incorrect HDD Capacity Detected	
116	206	Timer Fail	
116	209	ESS Font ROM DIMM #1 Check Fail	
116	310	ESS Font ROM DIMM #2 Check Fail	
116	311	ESS Font ROM DIMM #3 Check Fail	
116	314	Ethernet Address Fail	
116	315	ESS RAM DIMM #1 W/R Check Fail	
116	317	Standard ROM DIMM Check Fail	
116	318	Option ROM DIMM Check Fail	
116	320	S/W Fail	
116	321	System S/W Fail	
116	323	ESS NVRAM W/R Check Fail	
116	324	Exception Fail	
116	325	ESS Fan Fail	
116	326	ESS ROM DIMM #1 Flash Fail	
116	327	ESS ROM DIMM #2 Flash Fail	
116	328	L2 Cache Fail	
116	330	HD File System Fail	
116	332	Invalid Log-Management Information	
116	333	LocalTalk S/W Fail	
116	340	Out of Memory	
116	348	S/W Fail	
116	349	Function Call Error	
116	350	AppleTalk S/W Fail	
116	351	EtherTalk S/W Fail	
116	352	NetWare S/W Fail	

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116	353	lpd S/W Fail	
116	355	SNMP Agent S/W Fail	
116	356	EWS S/W Fail	
116	357	PS Fatal System S/W Fail	
116	358	Salutation S/W Fail	
116	359	PLW S/W Fail	
116	360	SMB S/W Fail	
116	361	Spool HD Fatal Error	
116	362	SSDP Software Fail	
116	363	BMLinks/Print Service Software Fail	
116	365	Spool Fatal Error	
116	366	Print Utility Malfunction	
116	367	Parallel I/F S/W Fail	
116	368	Dump Print Fatal Error	
116	370	XJCL S/W Fail	
116	371	PCL Decomposer S/W Fail	
116	372	P-Formatter Fatal Error	
116	373	Dynamic DNS Fatal Fail	
116	374	Auto Switch Fail	
116	376	Port 9100 S/W Fail	
116	377	Video DMA Fail	
116	378	MCR(Mail Contents Requester) S/W Fatal Fail	
116	379	MCC(Mail Contents Creator)S/W Fatal Fail	
116	385	IDC S/W Fail	
116	388	No HDD that Should Complete the Configuration	
116	389	No RAM that Is To Be Added	
116	390	Standard ROM and NVM Version Mismatch	
116	395	USB Fatal Error	
116	396	Mail IO Fatal Error	
116	398	IPP S/W Fail	
116	399	JME S/W Fail	
116	701	-	
116	702	-	
116	703	PS Interpret Error	
116	710	HP-GL Spool File Overflow	
116	711	PLW Form Overlay Error	
116	712	PLW Form Memory Short	
116	714	HP-GL Command Error	
116	715	PLW Form Registry Error	
116	718	PLW Form Overlay Error	
116	720	PCL Memory Low	
116	737	ART User-Defined Area Short	
116	738	Form Overlay Error	
116	739	Lack of Capacity for Form/Logo	
116	740	Numeric Operation Error	
116	741	Form Registry Error	
116	742	Logo Registry Error	
116	743	Form/Logo Size Overflow	
116	745	ART Command Error	

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116	746	Form Overlay Error	
116	747	Blank Page Detected 1	
116	748	Blank Page Detected 2	
116	750	Banner Sheet Cancelled	
116	780	Email to XXX	